# Triage and Admission Protocol for patients attending Emergency Department with Acute Emergency



### TRIAGE AT FRONT DOOR

RED FLAG COVID symptoms? •

### **Unlikely COVID**

Need for admission and specialty to be admitted under?

- \* If admission not needed, arrange treatment under day unit/ ambulatory care and discharge
- \*\* Possible Medical/paediatric/surgical/orthopaedic admission

Orthopaedic/Surgical emergency

#### Orthopaedic:

- \* All surgeries to be scheduled through consultant
- \* Operate in NON-COVID theatre
- \* Consider day surgery and discharge
- \* Admit to NON-COVID ward/hospital

#### Surgical:

- \* All patients getting CT abdomen to also get CT chest to screen for COVID
- \* All surgeries to be scheduled through consultant
- \* Minimise laparscopic surgery (AGP)
- \* Operate in NON-COVID theatre
- \* Consider day surgery and discharge
- \* Admit to NON-COVID ward/hospital

#### Medical/Paediatric

- \* If needing admission, admit to NON-COVID ward/hospital.
- \* Review by specialty consultant in ED before admission to ensure no COVID symptoms missed.
- \* Consider COVID screening/chest imaging even if no COVID symptoms.

#### Red Flag COVID symptoms:

Fever

New cough

New shortness of breath/dyspnoea

URI symptoms

Myalgia

Fatigue/Lethargy

GI symptoms

# Likely COVID

Need for admission and specialty to be admitted under?

Likely admission Surgical concern?

## Discharge likely/MILD symptoms:

- \* Medical/paediatric
- \* Orthopaedic/surgical

#### Medical/paediatric

- \* Manage as per COVID protocol
- \* NO test for COVID
- \* Discharge from ED with treatment+advice

#### Orthopaedic/Surgical

- \* Surgical mask for patient
- \* Minimise time in ED
- \* Review by specialty consultant in ED
- \* Avoid unnecessary surgical admission
- \* Discharge from ED with treatment+advice

## Surgical/orthopaedics emergency MILD-SEVERE COVID symptoms

#### Orthopaedic:

- \* Manage as per COVID protocol
- \* PPE as per protocol
- \* All surgeries to be scheduled through consultant
- \* Operate in COVID theatre
- \* Consider day surgery and discharge
- \* Admit to COVID ward/hospital

#### Surgical:

- \* Manage as per COVID protocol
- \* PPE as per protocol
- \* All patients getting CT abdomen to also get CT chest
- \* All surgeries to be scheduled through consultant
- \* Minimise laparscopic surgery (AGP)
- \* Operate in COVID theatre
- \* Consider day surgery and discharge
- \* Admit to COVID ward/hospital

## No surgical/trauma concerns

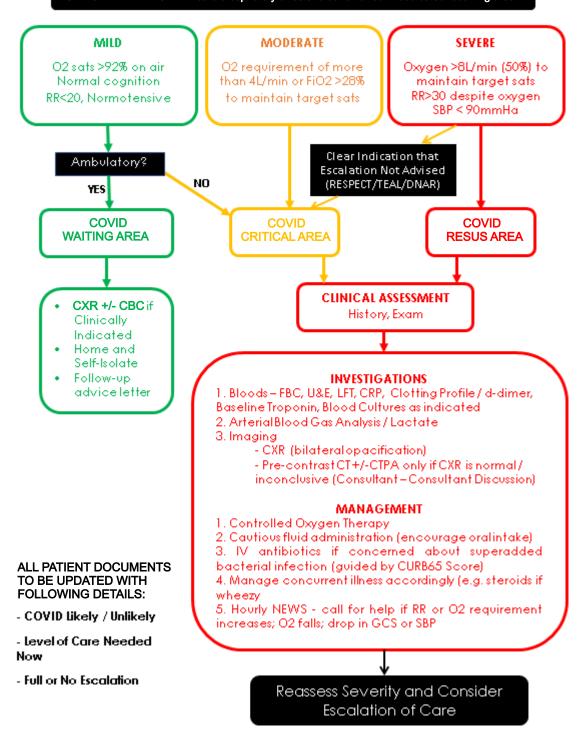
Moderate/Severe COVID symptoms

#### Medical/paediatric

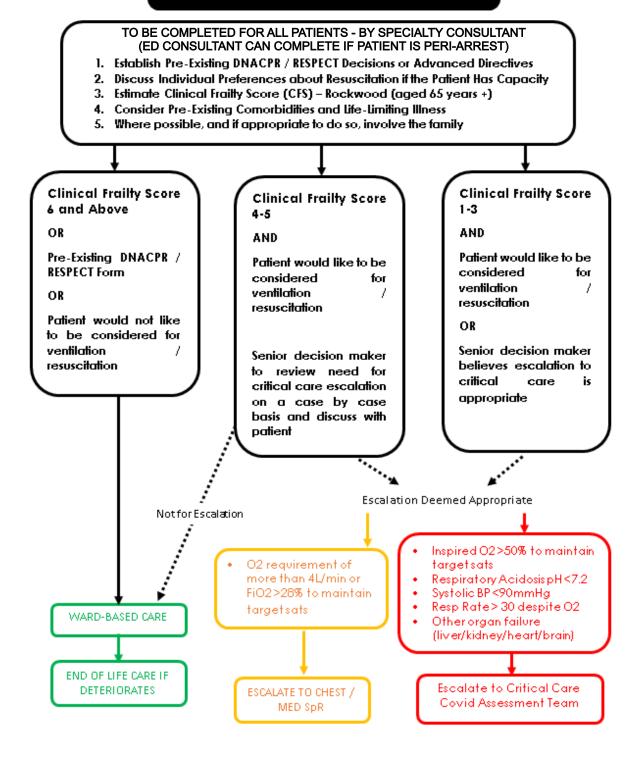
- \* Manage as per COVID protocol
- \* PPE as per protocol
- \* Complete investigations including swabs for COVID
- \* Inform X-ray/CT regarding infection risk before transferring patient
- \* Review by medical/paediatric consultant in ED
- \* Minimise aerosol generating procedures
- \* Complete escalation plan
- \* Admission to COVID ward/hospital
- \* May need admission to HDU/ITU if appropriate

### **COVID-19 Disease Suspected**

SENIOR LED TRIAGE - All cardiorespiratory arrests to be reviewed in dedicated receiving area



# ESCALATION OF CARE – PATIENT IN THE EMERGENCY DEPARTMENT



## Clinical Frailty Scale\*



I Very Fit – People who are robust, active, energetic and motivated. These people commonly exercise regularly. They are among the fittest for their age.



2 Well – People who have no active disease symptoms but are less fit than category 1. Often, they exercise or are very active occasionally, e.g. seasonally.



3 Managing Well – People whose medical problems are well controlled, but are not regularly active beyond routine walking.



4 Vulnerable – While not dependent on others for daily help, often symptoms limit activities. A common complaint is being "slowed up", and/or being tired during the day.



5 Mildly Frail – These people often have more evident slowing, and need help in high order IADLs (finances, transportation, heavy housework, medications). Typically, mild frailty progressively impairs shopping and walking outside alone, meal preparation and housework.



6 Moderately Frail – People need help with all outside activities and with keeping house. Inside, they often have problems with stairs and need help with bathing and might need minimal assistance (cuing, standby) with dressing.



7 Severely Frail – Completely dependent for personal care, from whatever cause (physical or cognitive). Even so, they seem stable and not at high risk of dying (within ~ 6 months).

8 Very Severely Frail – Completely dependent, approaching the end of life. Typically, they could not recover even from a minor illness.



9. Terminally III - Approaching the end of life. This category applies to people with a life expectancy <6 months, who are not otherwise evidently frail.</p>

#### Scoring frailty in people with dementia

The degree of frailty corresponds to the degree of dementia. Common symptoms in mild dementia include forgetting the details of a recent event, though still remembering the event itself, repeating the same question/story and social withdrawal.

In moderate dementia, recent memory is very impaired, even though they seemingly can remember their past life events well. They can do personal care with prompting.

In severe dementia, they cannot do personal care without help.